

Frequently Asked Questions (partial listing, more as we receive questions from users and visitors)

1. General technical questions

- **What is an eQ electric battery pedicab?**

They consist of a motor, a controller and batteries. The concept of electric battery pedicabs (EBP) is to recharge the batteries on board from any 110-volt outlet at home or some other place. The electric motor is the only moving part that propels the EBP... less maintenance, less costs.

- **What is the difference between a pedal pedicab and an electric battery pedicab (EBP)?**

The “Old” way and the “New” way... Traditional pedicab pedaling is tough, even to the fittest. EBPs are considerably less demanding using reliable and economically priced electricity. The electric battery pedicab draws power from the batteries, and the pedal pushers draws power from the human body as available. While the sight of inhumane pedal pushers or those pulled by persons on foot in many Asian cities such Hanoi or Ho Chi Minh City may be ok with some, we have a humane alternative with the electric battery pedicab, it is called; the “New” way.

- **Why was the Q electric battery pedicab created?**

Following up, the “old” pedal pusher way and battery assisted pedicabs were the way early-on, today; the industry is rapidly growing, changing and maturing. The eQ electric battery pedicabs were designed around a combination of economic, environmental and social performances. The “New” way, you are never too young, too old or don't have to have the right physical empowerment to operate our pedicabs.

- **Are the electric battery pedicabs safety compliant?**

While there is no industry or government standard, all eQ units substantially faster, more stable, and more safety feature-full than others. The eQ exceeds all safety component features for pedicabs and rickshaws units including: Horn, Windshield, Reverse Warning Alarm, Seat belts, emergency flashers, Lights (head, rear, brake, turn, emergency) Side Mirrors, reflectors, Battery Gage, Digital Speed Panel, Emergency Brake and Disc Brakes.

- **Can electric vehicles be charged from any house wall plug?**

Yes or anywhere else. The electricity stored within the batteries can be generated by any source including wind, sun, thermal, clean coal, natural gas, nuclear hydropower, geothermal and other renewable resources. Besides, the pedicab work methods of the 80s and 90s are not as productive or safe today.

- **Can electric battery pedicab be charged from a solar source?**

Yes. There are many resources for solar panels available around the world and in your local community. We are already looking into lithium technologies for future energy storage.

- **How far can an electric battery pedicab go?**

Our EBP can travel between 25 - 28 miles on one charge depending on the weather, payloads, traffic conditions and the type of driving i.e. hilly terrain. Charging time varies depending on how empty the battery is. It takes approximately six to eight hours to recharge vehicles that are empty. Most pedicab pilots go about 25 miles in an 8 hour day so this would accomplish the needs. Regardless, if more power is required, our system allows for "recharging-at- anytime". We suggest than when idle or taking a break to plug-in at your favorite stop.

2. Model configuration questions

Current stock models include: The nostalgic and reborn "eQ150 Retro 100% electric battery pedicab" & the "eQ3 electric battery pedicab". Both units have plenty of space to serve passengers comfortably even in cooler regions. Add, the eQ1.5 & eQ5.0 light utility cargo vehicles.

- **Features**

Exceptional efficiency, important safety features and user-friendly controls make them easily one of the best deals in the industry.

- Included standard safety features: back-up alarm, horn, windshield, battery indicator, rear view mirror, head, turn, emergency break system, rear & brake lights, emergency lights, side mirrors, seat belts and safety reflectors.
- Increases employee productivity
- Low maintenance cost due fewer moving components
- Operates in all conditions year around
- Higher profits lowers operation cost
- Better built, simpler design and more robust construction
- Quickly responds to new opportunities to gain competitive advantage
- Economically priced

- **Colors**

The primary exterior color is high-gloss white. Custom colors can be ordered to meet your particular requirements. However it is important to note that the pedicabs will be tastefully covered with signage or vinyl wraps, therefore white is the perfect background color for your advertising needs.

- **What is an eQ Lytebox Slideshows™**

It is an Outdoor Mobile Advertising unit that is an add-on to model eQ3. It is the largest moving billboard in the pedicab industry.

3. Miscellaneous Questions

- **Is there license or royalty fee payment to operate the business?**

No, there are on-going fees.

- **Is the installation service included in the purchase?**

No, the eQ is delivered fully assembled, charged and ready to operate. The "New" way, Electric Battery Pedicab Vehicles are easy to operate and provides sustainable employment opportunities for growth to a diverse base of operators, even those with limited physical conditioning and mobility requirements. It is recommended that operators have a legal driver license.

- **Can I visit the factory to see my pedicab in the makings?**

Yes, upon receiving your purchase confirmation you can visit the factory and receive complementary technical overview of the pedicab. We can direct you to one of many fine hotels nearby, some of these hotels will extend a discounted accommodation stay. We recommend that you limit your visit to 2 days on-site and then take a few days to get to know the culture, the sights and the people. While visiting the factory, we will pick-up and return you and associates to your hotel. Daily lunch is included and always great coffee and drinks to keep you refreshed.

4. Placing your purchase order

- **General**

All orders must be submitted electronically, fax orders are acceptable with signature. Telephone orders will not be acceptable. A 50% deposit is required with all orders at the time the order is placed on 'confirming order form' see Payment (s) policy. We will then acknowledge by email or fax as soon as possible to confirm receipt of your "confirming order form". Our acceptance of your order will take place upon this notification.

- **Delivery Schedule**

We shall inform you as soon as possible of a ship date. Typically shipping is completed within 4-6 weeks.

Delays

Occasionally, the manufacture of your vehicle (s) may be delayed. This can be for various reasons such as material shortages, transportation delays or higher than anticipated demand. We will, of course, make every effort to keep you informed.

- **Payment (s)**

- 50% once your order is accepted
- 50% once your order is prepared for dispatch
- Local taxes, insurance, permits, Title Certificate, are your responsibility